

CHAPTER-VI

FINDINGS, IMPLICATION OF THE STUDY AND CONCLUSION

6.1 FINDINGS OF THE STUDY:

After analysis and interpretation of data presented in the previous chapters, the major findings of the current study have presented below:

6.1.1 To Study The Current Status Of Quality Management Approaches of Provincialised College Libraries Of Lakhimpur District.

1.The strength of manpower is poor in majority of the govt. provensialised colleges of Lakhimpur district. Only 11.11% colleges have more than 5 library personals. The insufficient manpower in the libraries may hamper in the proper functioning of the libraries.

2.The budget for the college libraries was not very satisfactory. It is seen that the limited budget for the college libraries have become a challenge to cope with the modern technologies and current trend of knowledge & information.

3. that 22.22 % of the total population have been found to be graduate and 66.67% with Post graduate degree in various discipline, whereas 11.11% has completed Ph.D in other subjects other than Library science Professional course..It has been seen from the study that 33.33% and 55.56% Librarians completed their Bachelor (BLISc) and Post

Graduate (MLISc) Degrees respectively Library Science. Again 11.11% completed their doctorate degree in Library and information science.

4.100% of the library has separate number of book shelves and 70% of the college doesn't have separate reading rooms and 30% have separate reading rooms in the library.

5.The collections of book in the college libraries are not so satisfactory. Only 22.22% colleges have more than 25000 books. Only 11.11% college libraries have satisfactory reference books/Documents.

6.Majority of the college libraries do not have provisions for separate library time for the students, there is also no proper digital issue system for books in the college libraries.

7.It has been found that majority of colleges do not have separate library room facility. As a result students are not getting proper reading environment.

6.1.2 To Study the Quality Awareness Level among the Library Professionals of Govt. Provisionlised College libraries of Lakhimpur District.

1.It has been found from table 4.15 that Quality Awareness has been found against highest among 66.67% respondents of surveyed college libraries of Lakhimpur district

2.66.67% librarians have completed their post graduation level of education but among them only 55.56% have library professional qualification.

6.1.3 To study the best practices that enhance the Academic information Environment and usability of the Provincialised College libraries of Lakhimpur District.

1. 11.11% of the college Libraries have responded positively about the quarry of displaying news paper clippings on the notice board periodically 44.44% of the college libraries have provided internet facilities for different user group and...% has provided information literacy programme to its users. Book exhibition on different occasions has been organised by 77.77% of the college libraries. The study has exposed that annual best users award has been awarded to the users by a good number 33.33% of college libraries regularly. of the respondents responded about the organization of annual competition among the users. From the survey, it has become clear that all of the college libraries have conducted user survey periodically. The study detected maximum negative response in case organizing books talk and organised of competition annually in the provincialized college libraries covered by this study.

2. It has been found from the above table that most of the college libraries have been found to be opened for six hours a day. Whereas 11.11% of the libraries have done it for 7 hours and same of libraries have provided access to the libraries for 8 hours in a day. On the the hand a11.11% of the Libraries have working hours for 8.5 hours and very less 11.11 % % college libraries have provided the maximum duration of access that is 9 hours for a working day.

3. It is also seen from the study that almost 100% college libraries remain close during vacations

6.1.4 To study the benefits obtained by the users from college library.

1. It has been seen from the table 4.29 ;50.4% users visited Library twice or more than twice daily, Whereas 1.8% users have visited the library every alternative day. Only 5.5% users have come to the Library once and twice in a week.

2. Table 4.32 shows that purpose of users to visit to the college library and it establishes that the highest numbers of users that is 32.4% have used the library to consult the text books. 5.4 % of users has visited the library with a view to read the news paper and prepare for competitive examination. 14.4% the users visiting the Library for the preparation of assignment.

3. Table 4.3 highlights that majority of the users have responded positively.

The findings of the present study tend to uphold that the existing library facilities available in the colleges of Lakhimpur District are far from satisfactory. The data collected during the course of the present research also bring to light that proper utilization of the existing library facilities is found to be lacking in the selective institutions. The findings of the study have also shown that the libraries have not been able to promote proper reading habits among the students.

6.2 IMPLICATION OF THE STUDY:

This present study discloses many facts about quality management in Govt provincialised college Libraries of Assam. The Researcher has analyzed the findings to impart educational Implications of the study.

6.1.5 Librarian as a quality manager :

Librarian should work as a quality manager or advisor to provide best services to the Library users. To provide a problem free service, he should go through necessary guidelines as provided by different quality assessment organizations.

6.1.6 Infrastructure facility:

Quality management of the Libraries, It is important to provide adequate infrastructure facility in the Govt. Provincialised college Libraries. Library should have proper resources like ICT facilities, Audio-Visuals, E resources Internet and so on.

6.1.7 Digitalization:

The process of Digitalization of College Libraries is very poor. Some of the college Libraries are in initiated process. Digitalization of college libraries will provide quality services to the users.

6.1.8 Man power:

The quality of Library services have been affected due to lack of qualified and skill library supporting staff. So it is necessary to appoint appropriate staff in the Library to give right information at the right time to the users.

6.1.9 Financial support:

Only Govt. Provincialised college libraries of Lakhimpur district have been facing some financial challenges. The poor financial supports hinders in providing quality functions. The college authority should give attention who organize funds from different heads of the college to the Library. At least 20 % of annual budget should be allotted to the college Library.

6.1.10 Quality Improvement Training:

For the professional upliftment of Library staff the Government and Non government agencies should take step. There should be quality improvement programme for the manpower engaged in Library. Different workshops, Conferences seminars should plan for skill development and management system of Library staff.

6.3: SCOPE FOR FURTHER RESEARCH:

The present study of quality management of Govt. provincialized college Libraries was conducted only Lakhimpur district, Assam. The review of related literature have also stated that there is enough scope of study in this theme. The researcher also feels that there is so many scope for taking this study forward.

6.3.1 The present study covers only the govt. provincialized college libraries of Assam. So, there is a scope to undertake more study covering all the college libraries of Assam.

6.3.2 Studies can be done on user's satisfactions towards library quality management in other higher educational institution.

6.3.3 Further research can be done covering the libraries of primary and secondary level of educational institutions.

6.3.4 Studies can be done on comparing the quality management of Libraries of Govt Provincialised college and private college Libraries.

6.4 CONCLUSION

Library is known as the storehouse of knowledge and it is expected to contain maximum number of information for its user. In the present scenario of globalisation and information communication, the library is no longer confined to only a geographical space. It has its own virtual space also, in its ideal set up it goes beyond the limitations of time and space. But for all this it has to be ready to include all the standard and electronic information resources, information Technology and related equipment.

The current study gives important into different dimensions of the issues involved and has found that the application and management of resources in the college Libraries of Lakhimpur District, Assam have not met the expectations. Individually, some of the college Libraries are quite ahead in comparing to the majority of the Libraries providing quality services. While these few Libraries could serve as ideal ones in the region, the other need strong revamping to respond to the fast changing scenario. Majority of the Libraries are in rural settings and these are not strongly titled towards the electronic revolution even now. In brief, the image of college libraries is neither very inspiring one nor very regrettable, with the passes of time, it is needed to make some changes in overall scenario of the college libraries.

Knowledge has its own empowering power and it is the library could be called as the storehouse of knowledge. Knowledge always on the process of up gradation. So up gradating the libraries is necessary not only for the colleges themselves but also to render notable services to the society .It is only possible if quality service and management are well organized. Proper infrastructure, digitalization, and awareness of

the library professionals is needed for a proper quality functioning of libraries and for it management of the library should done properly.